# Christian Sheehy

Leader | Librarian | Educator

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Location: Cincinnati, OH

## SKILLS

| Leader | Librarian | Educator |
|---|---|---|
| Staff Development & Mentoring | Digital Archives | Course Development |
| Scheduling | Digital Humanities | Facilitation |
| Project Management | Community Outreach & Event Planning | LMS Administration |
| Assessment | Information Literacy | Instructional Design |
| Knowledge Transfer | Open Educational Resources (OERs) | Learning Objects |
| Budgets & Purchasing | Makerspaces & Rapid Prototyping | Experiential Learning |

## EDUCATION

- **Drexel University, Philadelphia, PA** | *MS Library and Information Science*    **2008**
- **Northern Kentucky University, Highland Heights, KY** | *BA English*    **2004**

## TECHNOLOGY

*Skilled in a wide variety of hardware and software applications that include:*

- Operating Systems: Linux, Windows, OSX
- Languages: XHTML, CSS, LaTeX
- LMS: Canvas, Blackboard, Cornerstone, Moodle
- Course Development/Instructional Design: Articulate 360 (Rise, Storyline)
- Web: Springshare Suite (e.g. LibGuides, LibCal, LibInsight), Wordpress, Pressbooks
- Digital Repositories: bepress Digital Commons, DSPACE
- Productivity: MS Office, LibreOffice
- Rapid Prototyping: 3D printers, 3D scanners, laser cutters/etchers

## EXPERIENCE

### Western & Southern Financial Group
Cincinnati, OH

*Client Relationship Center Trainer* — *02/2023 – Present*

Responsible for training and upskilling new and existing contact center associates for a Fortune 500 company.

- Plans, schedules, and facilitates training for all new Life Insurance Service associates, both at the home office (Cincinnati), and other remote sites.
- Using Cornerstone LMS, Articulate, Salesforce, and other tools, develops new curricula, courses, and ancillaries based on business needs.
- Member of the Talent Development Community of Practice Leadership Team that is responsible for planning and facilitating enterprise-wide professional development workshops for all training professionals.
- Awarded the Special Merit Award for Exemplary Performance, 2023 and 2024.

### Gateway Community College
Covington, KY

*Reference Librarian* — *08/2022 – Present*

Provides embedded research help and support for over 20 online courses each semester.

**Northern Kentucky University**                                           **Highland Heights, KY**

*Head of Digital Scholarship and Communication Services, Assistant Professor*   *08/2021 – 02/23*

Responsible for cultivating and mentoring a team of professional librarians and support staff, developing and implementing a comprehensive suite of digital services, and serving Steely Library and its community as part of the Leadership Team.

- Oversaw the campus-wide Open Educational Resources (OERs) initiative that ensures equitable student access to high quality textbooks and ancillaries in every discipline.
- Co-led the reenvisioning and implementation of a dynamic, updated research help service for both in-person and remote researchers. Co-managed this service (includes scheduling, training, and assessment) staffed by 13 professional librarians.
- Supported the copyright and intellectual property needs of the university and surrounding communities by serving as the USPTO's Patent and Trademark Resource Center (PTRC) representative for the Commonwealth of Kentucky.
- Managed the University's Institutional Repository which provides global access to NKU digital archives and special collections.

**Xavier University**                                                       **Cincinnati, OH**

*Digital Initiatives Librarian*                                            *08/2015 – 07/2021*

Responsible for creating and managing a new makerspace, maintaining the University's institutional repository,digital humanities initiatives across disciplines, and information literacy instruction.

- Created the first academic library makerspace in Cincinnati. Responsible for hiring, training, and mentoring a staff of 12 student employees. Supported cross-curricular education by facilitating workshops, tours, and hands-on making projects for hundreds of students each semester.
- Library liaison to 100 faculty members across the College of Nursing and the Occupational Therapy and Sport Studies departments.
- Managed the University's Institutional Repository that houses over 28,000 digital artifacts encompassing faculty and student scholarship, archives, and special collections. Responsible for digitizing and creating metadata (Dublin Core) for new collections and additions.
- Supported the rapid transition to a remote learning schedule by facilitating Zoom training for the entire university and instructional design support for the College of Nursing (Summer 2020).
- Served as an adjunct instructor for a First Year Seminar and First Year Experience courses.

**The Lane Libraries**                                                      **Hamilton, OH**

*Branch Manager, Community Technology Center*                              *03/2013 – 08/2015*

Designed and managed the Technology Center, a state of the art branch in historic Hamilton, Ohio. Responsible for community outreach, curriculum development, and customer service.

- Implemented the first public library 3D printing program in the region.
- Developed scope of branch services and hired and trained staff. Created an extensive curriculum of technology classes and workshops facilitated throughout the community.
- Cultivated relationships with a wide variety of community organizations thus increasing the quality and audience of technology-focused library resources among patrons of all ages and comfort levels.

## CERTIFICATIONS

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|---|---|
| Associate, Life Management Institute (ALMI), LOMA | 2023 |
| Associate, Customer Service (ACS), LOMA | 2023 |
| Province Ignatian Educator of Distinction, Jesuits Midwest | 2019 |
| Six Sigma Green Belt, Aveta Business Solutions, | 2008 |