

CHRISTIAN M. SHEEHY

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859.982.9267

PROFESSIONAL SUMMARY

A motivated and organized information professional and educator with experience in personnel management, project management, and collaborative documentation resources; Dynamic written and verbal communication skills and a keen ability to implement ideas in a creative problem solving approach; Possesses a strong working knowledge of Web design, information architecture, and database technologies; A proven success record in curriculum development and technical resource implementation; Able to work well independently and on a team utilizing strong interpersonal skills.

EDUCATION

Drexel University, Philadelphia, PA, 2008

MS in Library and Information Science, GPA 3.77

Northern Kentucky University, Highland Heights, KY, 2004

BA in English, Minor in Educational Studies

PROFESSIONAL EXPERIENCE

Public Library of Cincinnati and Hamilton County, Cincinnati, OH

2009-Present

TechCenter Manager

- Manages the personnel and daily operations of the TechCenter, a department that serves nearly 250,000 patrons annually in the busiest library in the country. ¹
- Promotes computer literacy by developing and facilitating community computer classes, workshops, and events.
- Expands patron-facing New Media resources by producing, recording, and editing multimedia content.
- Consults for and contributes content for the Web Development and Social Networking teams.
- Serves as Secretary on the Staff Association Executive Board.

Fifth Third Processing Solutions, Cincinnati, OH

2006-2008

Conversion Manager, Responsible for ATM and debit card conversions for national and international clients.

- Presented over 25 client training seminars across 10 states which improved efficiency of banking operations.
- Insured up to date knowledge by training financial institution managers on ATM balancing, card management, account reconciliation, exception items, reporting, and processing methods.
- Utilized interpersonal projects and interactive resources to train others in creative and effective ways.
- Streamlined internal document retrieval by developing and implementing a searchable wiki and standardized document format that was utilized by 30 Project Managers.
- Implemented concurrent ATM and debit card solutions by collaborating with clients, internal programmers, EFT processors, and debit networks using consultative information gathering, complex scheduling, and DMAIC methodology.

¹ Brogan, Jeff (2008-11-26). "Downtown Library Rated The Country's Busiest". WCPO-TV (E. W. Scripps Company). Retrieved 2010-02-02.

Barnes & Noble Booksellers, Newport and Florence, KY **2001 - 2005**
Receiving Manager, Managed inventory that earned a record \$5 million in annual sales during my tenure.

- Facilitated and enhanced community outreach programs by coordinating and hosting author signings, writing workshops, and poetry groups.
- Organized and hosted the store's first poetry workshop.
- Monitored sales and merchandised non-fiction section maintaining inventory that appealed to the community thus increasing sales volume.
- Delegated sales and merchandising strategies to a bookselling team of 30 people.
- Collaborated with publishers and regional buyers to meet store and customer needs thus satisfying current demands and interests.

Princeton High School, Cincinnati, OH **2004**
Professional Practicum, Instructed AP classes in Language Arts.

Conner High School, Hebron, KY **2003**
Admission Practicum, Instructed general education classes in Language Arts.

COMPUTER PROFICIENCIES

Operating Systems: Linux, Windows, Mac
Coding Languages: XHTML/CSS, XML, SQL
Database Retrieval: Dialog, LexisNexis, FirstSearch, Proquest, SFX, et al.
Multimedia and Graphic Production: Camtasia, Audacity, Gimp, et al.
Productivity Applications: MS Office, OpenOffice, et al.

CERTIFICATIONS

Six Sigma Green Belt, Aveta Business Solutions, 2008

PROFESSIONAL AFFILIATIONS

Kentucky Library Association, 2007-2009

COMMUNITY SERVICE

Internet Public Library, Reference Librarian, 2007-2008

AcqWeb, Data Migration Assistant and Validator, 2008